



 Event Pack

# Understanding Continuing Healthcare (CHC) Funding



Finders  
Development Hub

## An overview of Continuing Healthcare, outlining the framework, assessments, and common challenges in practice.

Welcome, and thank you for accessing this Finders Development Hub webinar. This session is intended for professionals working across deputyship, adult social care, legal practice, health, and related services who encounter Continuing Healthcare funding as part of their work.

In this webinar, Independent Social Worker Susan Carol provides a clear overview of Continuing Healthcare (CHC). The session focuses on how CHC operates in practice, outlining the key stages of the process, the concept of a primary health need, and common areas of uncertainty for professionals.

We hope you find the session useful and relevant to your work, and that the accompanying materials support your understanding of Continuing Healthcare in practice.

All the best,



**David Lockwood**

Business Development Manager

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**Did you know?** As part of our ISO 14001 sustainability commitment, we are offsetting the carbon footprint of this event and providing all event materials digitally, aiding in reducing waste and minimising our environmental impact.

# Meet our speaker



**Susan Carol**

Independent Social Worker



**SUSAN CAROL**

Independent Social Work Services

Susan Carol is an award-winning, experienced independent social worker with specialist expertise in Mental Health and Mental Capacity. Qualified in 1996, she has worked across all areas of social care and held senior roles, including Principal Social Worker and Approved Mental Health Professional (AMHP) Lead, where she influenced practice and contributed to national agendas.

Susan provides confidential, professional advice and support to individuals and organisations, including mental capacity assessments for the Court of Protection, social work supervision, and guidance on complex social care matters. Her calm, empathetic approach and extensive experience enable her to identify key issues and deliver practical, problem-solving solutions.

Susan spoke on BBC Radio Tees, raising the profile of social work and independent practice.



**YouTube**

[Click here to listen to the full interview](#)



# Help and Support for Carers

## An easy guide to services, benefits and support

If you look after someone because of illness, disability, mental health needs, or old age, you are a carer.



### REGISTER AS A CARER

Let your GP surgery know that you are a carer.

This can help you access extra support, including:

- Social prescribers
- Health and wellbeing support
- Flexible appointments

Ask your GP surgery how to register as a carer.

Contact your Local Authority Adult Social Care Service to say you are a carer.

They can:

- Add you to the Carers Register
- Keep you informed about support and services
- Provide information about local support

You can ask for:

- Carer's Assessment (support for you)
- Care Act Assessment (support for the person you care for)



### SUPPORT, ADVICE AND WELLBEING

**Mobilise** – online support for carers in the UK

**Citizens Advice Bureau** – benefits, money, and legal advice

**MIND** – mental health support

**Age UK** – advice and services for older people

**Library services** – contact your local library for information and support

**U3A** – learning and social groups for older adults

### PRACTICAL SUPPORT

#### Blue Badge

Helps with parking in disabled bays. Apply through your Local Authority Adult Social Care Service.

#### Fire Safety

Contact your local fire service for:

- FREE home fire safety checks
- FREE smoke alarms



## BENEFITS AND FINANCIAL SUPPORT

### Benefits You May Be Able to Claim:

- Personal Independence Payment (PIP)
- Attendance Allowance
- Pension Credit
- Carers Allowance
- Council Tax Discount/Reduction

### Help With Energy Bills

Priority Services Register (PSR)  
Extra help if you are vulnerable or caring for someone. This may include:

- Help during power cuts
- Advance notice of outages

Apply through your energy supplier

### Nominee Scheme

You can choose someone you trust to:

- Receive energy bills
- Speak to the energy company for you

Ask your energy supplier for details.

### Winter Fuel Payment

If born on or before 5 November 1953.

### Help With Water Bills

#### WaterSure Scheme

Helps people pay water bills if:

- You are on certain benefits
- You need to use a lot of water
- You have a water meter

Contact your water company to apply.

### TV Licence Discounts

- FREE if you are over 75
- Discount if you are:
  - o Blind
  - o Living in residential care



## EMERGENCY AND SAFETY SUPPORT

**Carers ID Card (£8 for two years) – National Carers Card in the UK** identifies you as an unpaid carer, provides discounts and online advice.

[www.carerscarduk.co.uk](http://www.carerscarduk.co.uk)

You can write your own emergency plan in the event you can no longer continue in your caring role.

### Helps if you:

- Become unwell
- Have an accident
- Cannot care unexpectedly

It tells services who to contact and what support is needed.

### Telecare

#### Equipment in the home to:

- Call for help in an emergency
- Support safety and independence

Ask your Local Authority Adult Social Care Service about telecare.

### Legal Issues

- Lasting Power of Attorney (LPA)
- Deputyship

These help someone you trust make decisions if you cannot.



# MENTAL CAPACITY ONLINE TRAINING



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**Per team**

\*up to 12 team members

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